NOTICE OF MEETING (•) OF THE

COMMISSIONERS COURT OF JACK COUNTY, TEXAS

• Assistive Listening Devices Available on Request for Use During Court Session

Notice is hereby given that a Meeting of the above named Commissioners Court will be held on Monday the 14th day of January, 2013 at 10:00 o'clock a.m., in the County Courthouse, Jacksboro, Texas, at which time the following subjects* will be discussed and appropriate action taken, to-wit:

These subjects may or may not be discussed in the order shown. All items listed below as part of the called "Consent Agenda Items" require no deliberation by the Court. Each Court member has the prerogative of removing an item from this agenda so that it may be considered separately.

- 1. PUBLIC FORUM;
- 2. PAYMENT OF CLAIMS;
- 3. CONSENT AGENDA ITEMS:
 - (a) Approval of Minutes of Meetings of December 21, 2012;
 - (b) Appointment of Susan Damron to the Jack County Child Welfare Board;
 - (c) Approve renewal/execution by County Judge of Subscription Plan with Lexis Nexis for County Law Library;
 - (d) Approval of Credit Card Application for County Charge Card for Commissioner, Precinct 1 and for Constable, Tom Spurlock;
 - (e) Re-Appointment of members of the Jack County Historical Commission to 2-year terms: Ed Bonner, Charles Bush, Alinda Cox, Frances Easter, Jess Elmore, Susan Elmore, Melinda Perkins, Roger Sharp, and Harold Williams;
 - (f) Approval of Road Bore Application by Veritas Energy, LLC on Sand Flat Road, Precinct 3;
 - (g) Approval of execution by County Judge of contract with Language Line Services, Inc. for interpreter services for Jack County Law Enforcement Center;
 - (h) Approval for the use of county facilities, staff, furnishings, and equipment by County Attorney Brad Dixon in private practice per provision of Section 41.011, Texas Government Code;
 - (i) Appointment of Pro Tem County Judge for Commissioners Court for the calendar year 2013;
 - (j) Approval of annual assistance under Contract for Services or Interlocal Agreement to Gladys Johnson Ritchie Library (\$25,000), Concerned Citizens (\$10,000), Jack Soil & Water Conservation District (\$1,000), Wise-Jack Court Appointed Special Advocates [CASA] (\$3,000), Jack County Child Welfare Board (\$2,000), Farabee MHMR Center Local Match (\$3,900), and Wise-Jack Co. Domestic Violence Task Force (\$1,000);
- 4. TIMED AGENDA:
 - 10:00 Presentation by Brad Burnett in behalf of the Jacksboro Chamber of Commerce regarding the erection of a digital marquee including: introduce the project contractor, Van Miller, to the Commissioners; establish a timeline for the project; address any concerns/requests from the Commissioners regarding the installation of the sign; determine a deadline to have the existing marquee removed in order for the project to proceed;
- 5. Discussion of Commissioner Precinct Operations;
- 6. Update on Courthouse Repair Project 2011 details;
- 7. Update on Courthouse Interior Repair Project 2012;
- 8. Discussion of steps, measures, and plan of restoration/renovation of Courthouse lawn, sprinkler system, and landscaping;
- 9. Consideration of request by Commissioner Smith to be exempted out of the county retirement program;
- 10. Approval of the execution by County Judge of the 5 year full load safety test and maintenance agreement with Otis Elevator Company;
- 11. Discussion of purchase and allocation of county equipment (vehicles) Commissioner Smith;
- 12. Authorization of sale of certain surplus property through Renee Bates Auctioneers;
- 13. Approval of reimbursement of \$35 Texas Commission on Law Enforcement Separation Fee for former Constable C. Keith McConahay;
- 14. Discussion of selection of County Depository for 4-year term:
- 15. Discussion of registration of Court for the West Texas County Judges and Commissioners Association Conference in Midland on April 23-26, 2013;
- 16. Select public members of Salary Grievance Committee for Elected or Appointed County Officials;
- 17. FUTURE AGENDA ITEMS; AND;

_____O'CLOCK_____ JAN 1 0 2013

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DEPUTY

JAN 1 0 2013 JANICE ROBINSON, County Clerk

JACK COUNTY, TEXAS

BY

Dated this the 10th day of January, 2013

Commissioners Court of Jack County, Texas

nen

Mitchell G. Davenport, Judge of Commissioners Court

I, the undersigned County Clerk, do hereby certify that the above Notice of Meeting of the above named Commissioners Court, is a true and correct copy of said Notice, and that I posted a true and correct copy of said Notice on the bulletin board at the Courthouse door of Jack County, Texas, at a place readily accessible to the general public at all times on the 10th day of January. 2013, and said Notice remained so posted continuously for at least 72 hours preceding the scheduled time of said Meeting.

Dated this the 10th day of January, 2013

æ obenson

Janice Robinson, County Clerk of Jack County, Texas

MINUTES

On this the 14th day of January, 2013 the Commissioners Court of Jack County, Texas met in Regular session at 10:00 a.m. with the following elected officials present: **FILED FOR RECORD**

Fearl F. Smith, Commissioner Pct. 1 James L Brock, Commissioner Pct. 2 James L. Cozart, Commissioner Pct. 3 Terry Ward, Commissioner Pct. 4 Mitchell G. Davenport, County Judge

JAN 2 8 2013

O'CLOCK

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JANICE ROBINSON, County Clerk JACK COUNTY, TEXAS BY______ DEPUTY

PUBLIC FORUM

Fred Calhoun of Choice Partners Cooperative spoke to the Court about the benefits of becoming a member. Members gain purchasing power with shared service solutions from Choice Partners. Since he was not on the agenda there was no discussion and this item will be placed on the agenda of a future meeting.

PAYMENT OF ACCOUNTS AND CLAIMS

All accounts and claims were submitted to the Court for approval. Those submitted were approved and entered into the computer of the County Treasurer. Commissioner Ward made a motion to pay all bills. Commissioner Cozart seconded and the motion carried unanimously.

CONSENT AGENDA ITEMS

Judge Davenport made a motion to approve the Consent Agenda Items, Commissioner Cozart seconded, with the following voting for the motion: Judge Davenport, Commissioners Cozart, Brock and Ward; and, the following abstained from voting: Commissioner Smith. The items approved were:

- (a) Approval of Minutes of Meetings of December 21, 2012;
- (b) Appointment of Susan Damron to the Jack County Child Welfare Board;
- (c) Approve renewal/execution by County Judge of Subscription Plan with Lexis Nexis for County Law Library;
- (d) Approval of Credit Card Application for County Charge Card for Commissioner Smith, Precinct 1 and for Constable, Tom Spurlock;
- (e) Re-Appointment of members of the Jack County Historical Commission to 2-year terms: Ed Bonner, Charles Bush, Alinda Cox, Frances Easter, Jess Elmore, Susan Elmore, Melinda Perkins, Roger Sharp, and Harold Williams;
- (f) Approval of Road Bore Application by Veritas Energy, LLC on Sand Flat Road, Precinct 3;
- (g) Approval of execution by County Judge of contract with Language Line Services, Inc. for interpreter services for Jack County Law Enforcement Center;
- (h) Approval for the use of county facilities, staff, furnishings, and equipment by County Attorney Brad Dixon in private practice per provision of Section 41.011, Texas Government Code;
- (i) Appointment of Pro Tem County Judge for Commissioners Court for the calendar year 2013;
- (j) Approval of annual assistance under Contract for Services or Interlocal Agreement to Gladys Johnson Ritchie Library (\$25,000), Concerned Citizens (\$10,000), Jack Soil & Water Conservation District (\$1,000), Wise-Jack Court Appointed Special Advocates [CASA] (\$3,000), Jack County Child Welfare Board (\$2,000), Farabee MHMR Center Local Match (\$3,900), and Wise-Jack Co. Domestic Violence Task Force (\$1,000);

JACKSBORO CHAMBER OF COMMERCE

Brad Burnett spoke on behalf of the Jacksboro Chamber of Commerce. Van Miller represented Legacy Signs and Tim Miller, Miller Electric. Mr. Burnett reported that all steps have been cleared to begin removal of the old marquee, then construction, and installation of the new digital marquee can begin. After discussion Van Miller of Legacy Signs volunteered to remove and transport the old marquee to the Lions Club building.

Mr. Burnett will report back to the Commissioners Court at a later date once the Chamber of Commerce sets the guidelines for placing information on the new marquee.

PRECINCT OPERATIONS

Commissioner Cozart stated that oil field trucks are destroying the roads in his precinct. They do not pay any attention to the speed limits or the bridge load limits. Budgets are stretched with fuel costs and rock being used excessively.

Judge Davenport reminded the Commissioners that citizens of Jack County are required to obtain a Flood Plain Permit when building in the County.

Judge Davenport has spoken with County Attorney Brad Dixon about eminent domain on land for a Texas Department of Transportation Bridge in Precinct 4;

COURTHOUSE REPAIR PROJECT 2011

Judge Davenport spoke with Jeff Cummings of Architexas about the warranty on the Courthouse roof. Firestone sent a letter stating they have not been paid the balance of their materials bill for the Courthouse roof repair. Judge Davenport has told them the bill will be paid after the County has seen a "copy" of the warranty.

COURTHOUSE INTERIOR REPAIR PROJECT 2012 Work continues on repairs to the County Attorney's office.

COURTHOUSE LAWN, SPRINKLER SYSTEM AND LANDSCAPING At this time the sprinkler system is working well.

COUNTY RETIREMENT PROGRAM

Commissioner Smith requested to be exempted out of the county retirement program. Judge Davenport has communicated with Texas County and District Retirement System (TCDRS) and Commissioner Smith cannot opt out of this program. He was given correspondence and information showing the law regarding this issue. Commissioner Smith stated that he signed the proper paperwork through the Auditor's office but under "protest".

OTIS ELEVATOR COMPANY

Judge Davenport had requested the Court approve the execution of the 5 (five) year full load safety test and maintenance agreement with Otis Elevator Company. Commissioner Cozart made a motion to check for further pricing from other vendors. Commissioner Ward seconded and the motion carried unanimously.

PURCHASE / ALLOCATION OF COUNTY EQUIPMENT (VEHICLES)

Commissioner Smith wanted some clarification regarding the agreement between the Sheriff's Department and Commissioner Precincts 3 and 4 when purchasing vehicles. Sheriff Mayo detailed the agreement stating that the Sheriff's Department purchases 2 (two) pickups each year and the Commissioner in Precinct 3 and 4 drive, maintain and return to the Sheriff's Department after one year. They are then put into service with fewer miles and have a greater resale value after they are driven by the Sheriff's Department until being sold.

After hearing from Sheriff Mayo, Commissioner Smith stated that he does not want to participate in the current agreement.

Commissioner Smith made the statement that he was using his personal vehicle a lot and would not put many miles on a County vehicle. Judge Davenport polled each Commissioner about the number of miles they have in their respective precincts. Each one responded with at least a 100+ miles for their precincts. Commissioner Cozart reminded Commissioner Smith that is a lot of ground to cover in a personal vehicle not to mention when you must travel out of town to get parts for precinct equipment.

John Villalba, Jack County AgriLife Extension Agent, spoke to Commissioner Smith with regards to a County vehicle. County Agent Villalba stated he must use his personal vehicle for all County travel and would be glad to have access to a County vehicle if Commissioner Smith had an extra vehicle available.

RENEE BATES AUCTIONEERS

Commissioner Cozart made a motion to approve the sale of certain surplus property through Renee Bates Auctioneers. Commissioner Ward seconded and the motion carried unanimously.

TCLOSE SEPARATION FEE (C. KEITH MCCONAHAY)

Former Constable C. Keith McConahay made a request for reimbursement of a \$35 Texas Commission on Law Enforcement Separation Fee. Sheriff Mayo stated that the fees are mandatory and continue to be on the rise at TCLOSE. Commissioner Cozart made a motion to approve this reimbursement. Commissioner Brock seconded and the motion carried unanimously.

COUNTY DEPOSITORY 4 YEAR TERM

Judge Davenport will run a bid notice in the local newspaper for the County Depository for a four (4) year term.

COUNTY JUDGES AND COMMISSIONERS ASSOCIATION CONFERENCE Judge Davenport reported that he will be registering each Commissioner for the West Texas County Judges and Commissioners Association Conference in Midland, Texas on April 23 – 26, 2013.

Commissioner Smith advised that he will not be attending this conference and to cancel his hotel reservation. He stated he will get his required hours through other resources. All other Commissioners agreed they will be in attendance.

SALARY GRIEVANCE COMMITTEE

Names from the previous year Grand Jurors List were placed for random drawing for the selection of members of the Salary Grievance Committee for Elected or Appointed County Officials. The following names were drawn in this order: Ted Wheelis, Sandy Gary, Jerry Davidson, Courtney Conway, Jean Henderson, Lynn Casteel, Andrea Stahr, James Idell, Blain Rumage, Chris Hall, Mike Hutton, Jeff Brumfield, Larry Singleton, Gene Brown, Martha Argo, Luke Wilson, Darren Francis, Yecenia DeSantiago, Jason Robinson, Missy Kennedy, Becky Blakley, Weldon Cox, Frank Hefner, and Lisa Kinder.

Only three (3) will be chosen for the Committee. Request will be sent to the first three (3) people on the list and continuing down the list until three (3) agree to be on the committee.

ADJOURN

There being no further business motion was made by Commissioner Cozart to adjourn and seconded by Commissioner Brock. The motion carried unanimously.

Smith, Commissioner Pct. Fearl F)1r Brock, Commissioner Pct. #2 Jaw al C Cozart, Conmissioner Pci. #3 Pct. #4 Terry Wrard. Commissioner oa Mitchell G. Davenport, County Judge

TEST: UL I. hice Robinson, County Clerk



FILED FOR RECORD

_0'CLOCK____M.

JAN 1 4 2013

JANICE ROBINSON, County Clerk JACK COUNTY, TEXAS

____DEPUTY

APPLICATION FOR PERMIT TO CROSS COUNTY ROAD TO CONSTRUCT PIPELINE OR UTILITY

THE STATE OF TEXAS COUNTY OF JACK

NOW COMES - Veritas Energy, LLC , hereinafter called Company, and respectfully makes this application to the Commissioners Court of Jack County, Texas, to grant unto the Company a permit for authorization to lay a pipeline or place a utility across and under the public roads of the County of Jack, State of Texas, conditioned as follows:

1. That said Company, in consideration for the grant by said County, does hereby agree that said pipeline/utility of the following description, crossing a county road in Precinct $-\frac{NO.3}{2}$, Jack County, Texas, at a point hereinafter indicated, will be constructed in such a manner that the construction of same will not interfere with public travel, and that no construction will begin until the Commissioner of said precinct, his agents, or employee approves said location by an on-site inspection.

DESCRIPTION AND LOCATION (Map must be attached):

Installing a 6 inch pipeline by dry bore auger method at two (2) bores situated in Loop Road and one (1) bore situated on Sand Flat Road. Pipe to be 5ft deep from the deepest bar ditch.

2. The Company assures the County that it has obtained authorization, if any is required, from any landowners adjoining the crossing to cross whatever portion of their land, if any, lies beneath the roadway.

3. Such pipeline/utility shall be encased, so buried, covered, constructed and maintained as not to interfere with the use and occupancy of such roads by the public or the County. That a pipeline shall be buried to the depth of at least three (3) feet below the surface of the borrow ditch, that the pipeline/utility shall be situated no closer than three (3) feet from the edge of the roadway, and that the road will be restored at the time of construction to its original condition.

4. In the event it becomes necessary to build a Farm-to-Market Road or other road across such roads, it will become the duty of said the Company to adjust its pipeline with such construction without compensation from the County.

5. If said crossing is accomplished by crossing the traveled portion of said road, then the Company agrees it shall, that at its expense, bore under the road as its means of crossing and not cut or trench said road for a crossing. Said boring shall be at a depth of at least three (3) feet below the depth of the borrow ditch.

6. The Company shall fill and level ditches using appropriate fill material or gravel so as to return the road and/or borrow ditch in same condition as before construction so far as possible. Company shall remove any large rocks unearthed at construction at its expense.

7. The Company shall pay, at the time of application, the sum of \$500.00 for each crossing unto the Treasurer of Jack County, Texas. In the event that the permit is not granted, the application fee will be returned.

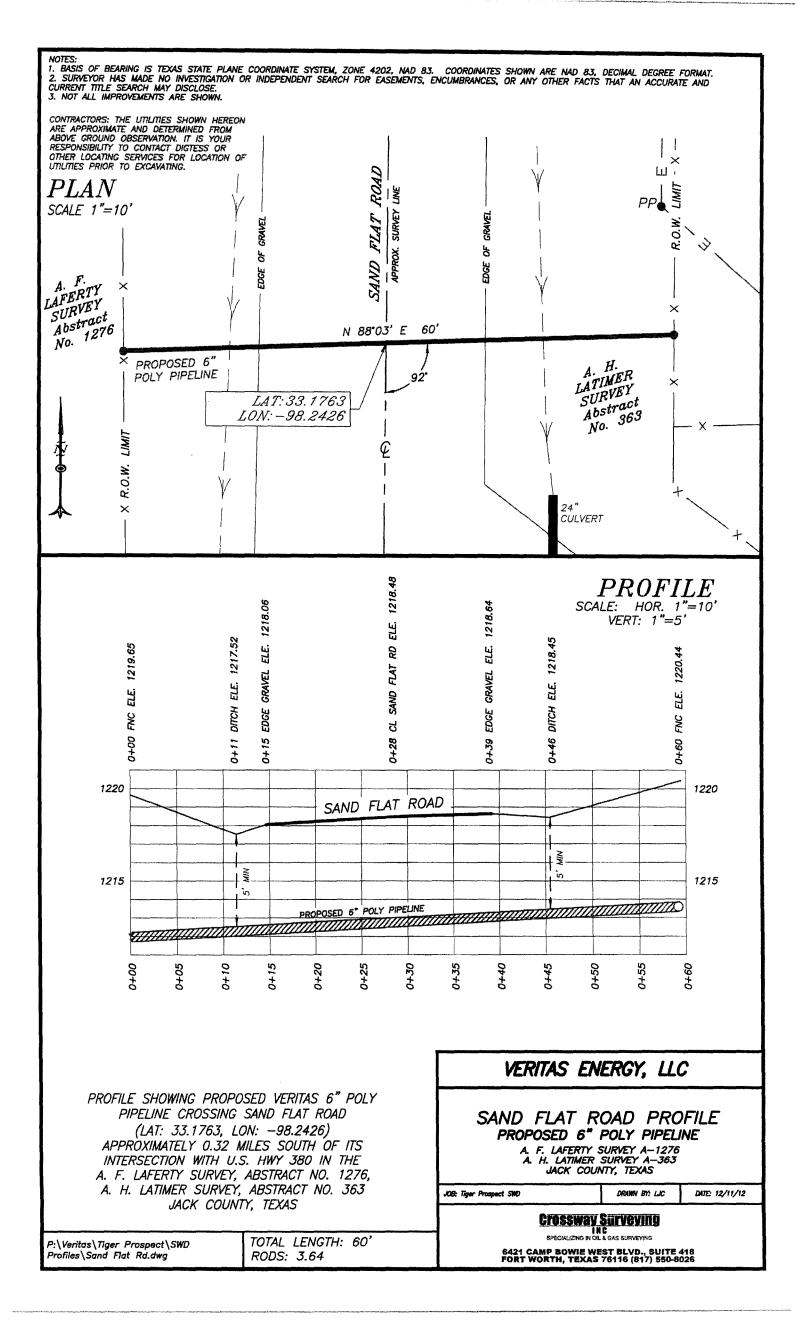
8. Said access herein granted may be assigned by the Company without further grant or procedure but grantee shall be bound by the same conditions.

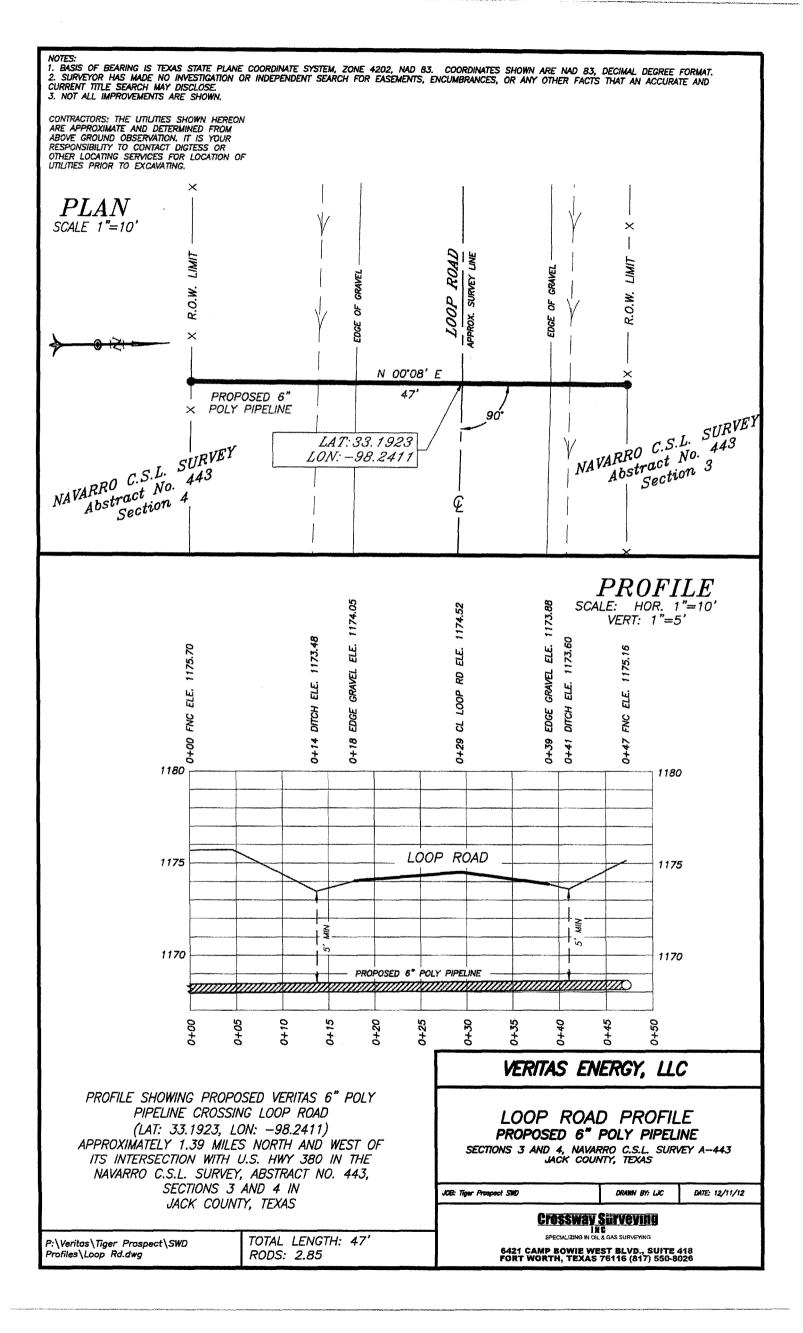
9. In the event that the Company abandons its line, the Company shall remove its line from the roadway and this grant is vacated.

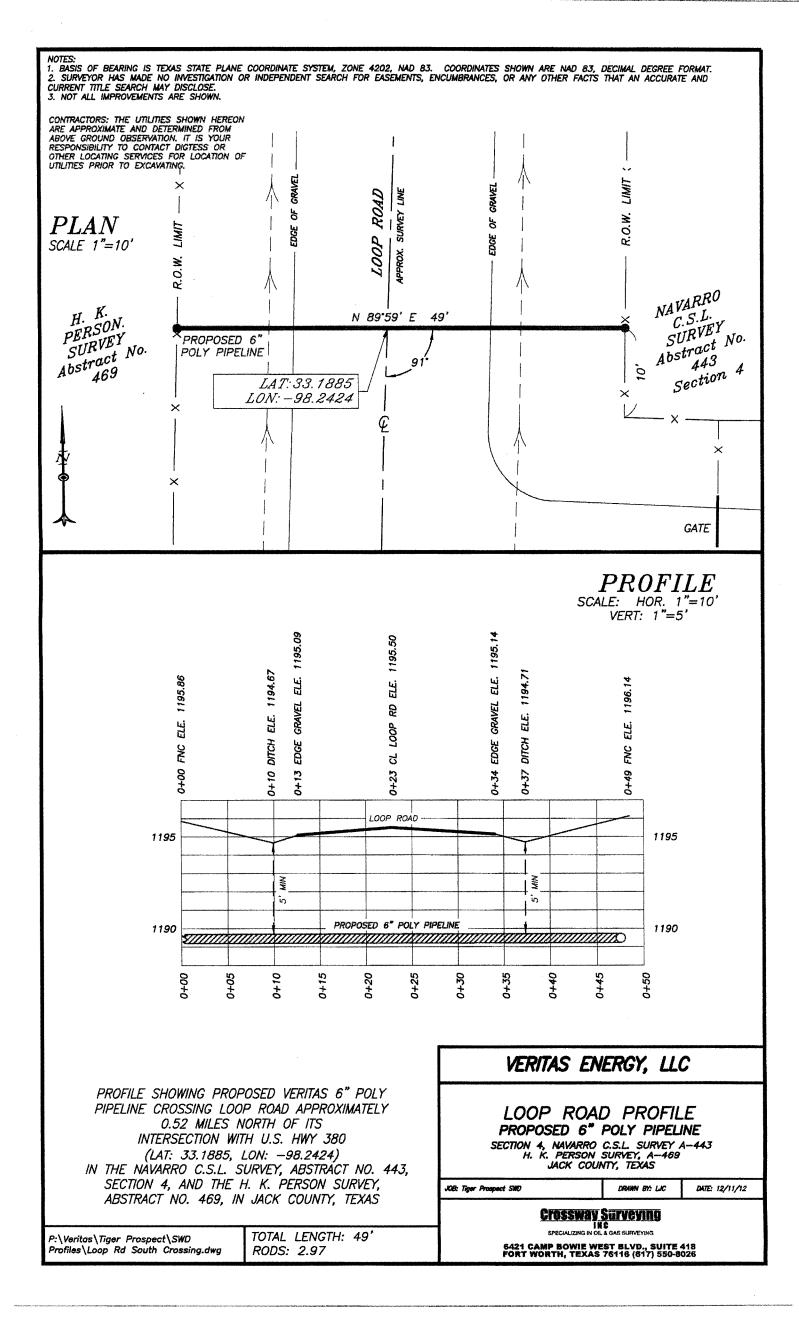
10. The Company is responsible to present this application to the Commissioner of the Precinct involved and obtain his signature evidencing the fact that he has seen the application and discussed the location with the Company. The Company shall then present the Application with the appropriate check to the County Judge's Office to then make arrangements for placing the matter on the Commissioners Court Agenda for approval.

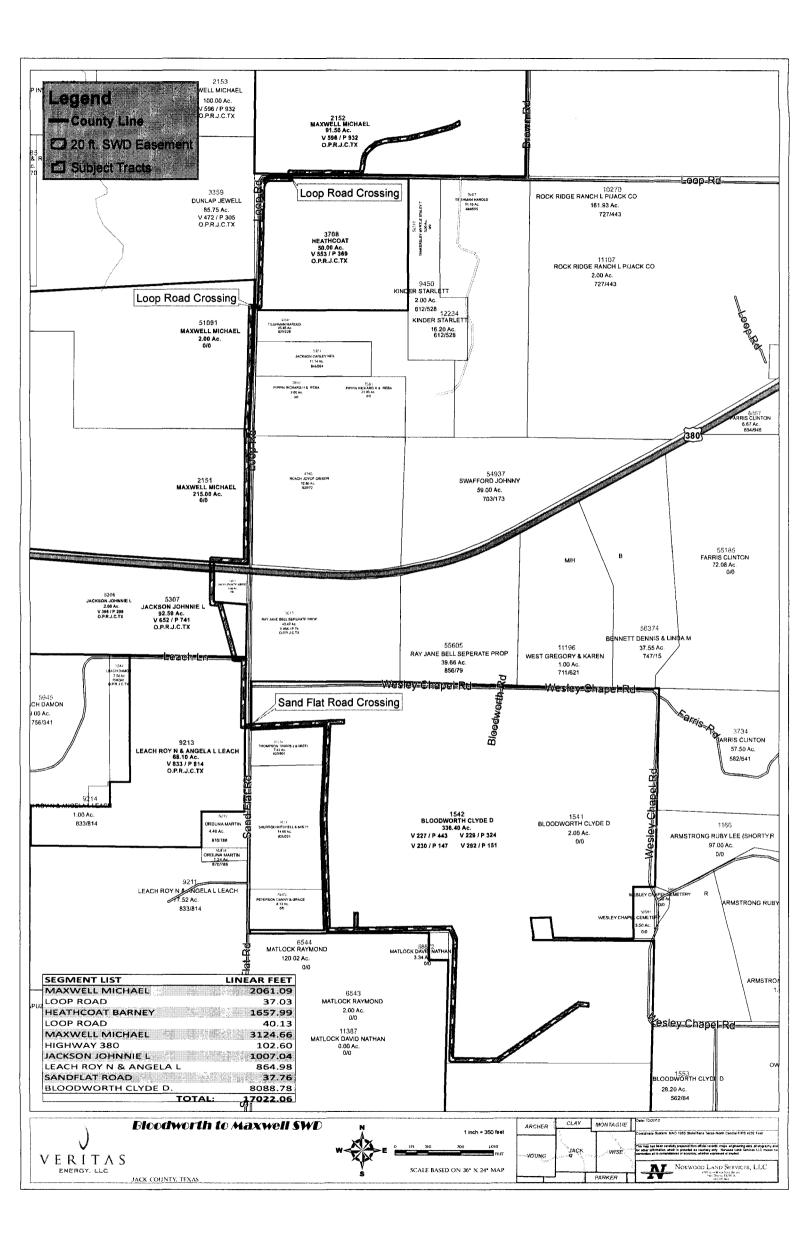
11. The Company shall call the County Commissioner 48 hours prior to starting the actual work.

DATED THIS 14 Day of January	, 2012.
Recommended by:	APPLICANT: Veritas Energy, LLC
	Phone No
APPROVED: APPROVED: County Judge of Jack Con	By: Jason James









		Language Line Services	
CUSTOM	ER NAME: (Parent Company): <u>State of Texas D</u>	<u>)IR (DIR-SDD-1618)</u> CUST	OMER NUMBER 1027
CLIENT N	AME: County of Jack	FILED FOR RECORD	INITIAL TERM: 1 yr
Enterprise	Contract: Yes 🛛	O'CLOCK	И.
		JAN 1 4 2013	
 One t which Each Custo Custo MONTHL^N Month Custo Custo PER MINU 	MENT FEE: ime set up fee for each client identification nu includes a detailed monthly electronic statem subsequent client identification number with o om 800 line	DEPUTY	(Waived) \$50 (Waived) \$100 (Waived) \$100 (Waived) \$10
TIERS	LANGUAGES	PEAK*	NON-PEAK**
Tier 1	Spanish	\$.68	\$.68
Tier 2	Chinese (Mandarin and Cantonese), Fren Japanese, Polish, Russian, Vietnamese	ch \$.74	\$.74
Tier 3	Armenian, Cambodian, German, Haitian C Italian, Korean, Portuguese	Creole, \$.74	\$.74
Tier 4	Farsi, Tagalog, Thai, Urdu and all other la	nguages. \$.74	\$.74

Medical and Court Certified .all languages

* Peak = 8 a.m. - 5 p.m. Monday – Friday
* Non-Peak = 5 p.m. - 8 a.m. Monday - Friday, weekends, and holidays (New Year's Day, Presidents Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas).
• There is no charge for standard toll-free access to Language Line Services.
• Por minute return de patiende internetional cella * *

• Per minute rates do not include international calls.

VOLUME SURGE: Language Line Services reserves the right to assess 15% surcharge for months in which defined surges in volume occur unless the customer has notified Language Line Services two weeks in advance of the anticipated increase. A volume surge is defined as a 10% increase in minutes of use from the previous day and the amount of increase is over 5,000 minutes per day.

Client's Initials:

\$1.24

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Language Line

\$1.24





BILLING FEE: Paper Bill Electronic Bill 	(Waived) \$1.75
 Electronic Bill Hierarchical Bill / Month Electronic Payment 	(Waived) \$15
REPORTING/INVOICING FEE: Historical Invoices up to 90 days Historical Invoices over 90 days	FREE (Waived) \$25
CUSTOM REPORT FEE: Monthly Fee to receive custom report Creation Fee per hour	
 TRAINING/AWARENESS ASSISTANCE AND MATERIALS (prices subject to change): Training / Awareness assistance (telephone/per session)	(Waived) \$400 FREE (Waived) \$30 (Waived) \$30 (Waived) \$6.25 (Waived) \$6.25 (Waived) \$6.25
INTERPRETATION APPOINTMENT FEE (for languages other than the top nine scheduled langu Applied per dial out	
INTERPRETER APPOINTMENT CANCELLATION FEE: (Applicable if cancelled within 24 hours of the appointment time.): Spanish All other languages FCC SURCHARGE AND FEES: Fees to third party telecommunications service providers that L these third parties: surpharase foos, taxes, payments to the Universal Service Administrative Co	(Waived) \$250 LS has or will pay to
these third parties: surcharges, fees, taxes, payments to the Universal Service Administrative Co FINANCE CHARGE: Applied to any past due balances. Interest will accrue from the date on whi	ich payment is due at

a rate equal to the lesser of 1.5% per month or the maximum rate permitted by applicable law.

Fee applied for each dial out request in the North American Dial Plan (NADP)(waived) \$6.00

PLEASE NOTE: This document is the sole document that reflects pricing for your account. This document must be signed by an authorized representative from your company. Pricing is only final upon a signature by an authorized officer of Language Line Services. Pricing changes will be made on next full monthly billing cycle.

Customer Name: County of Jack	Language Line Services, Inc. Prepared by: Tom Costello Tel No: 877-735-9770
Accepted by (signature):	Accepted by (signature):
Name (type or print): Mitchell G. Davenport	Name: .
Title (type or print): County Judge	Title:
Date: January 14, 2013	Date:

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Language Line

Texas Sales and Use Tax Exemption Certification

This certificate does not require a number to be valid.

Name of purchaser, firm or agency	
County of Jack	
Address (Street & number, P.O. Box or Route number)	Phone (Area code and number)
100 N. Main St., Ste. 202	940.567.3321
City, State, ZIP code	
Jacksboro, TX 76458	

I, the purchaser named above, claim an exemption from payment of sales and use taxes (for the purchase of taxable items described below or on the attached order or invoice) from: Seller: ____ ____City, State, ZIP code:____ Street address: Description of items to be purchased or on the attached order or invoice: Purchaser claims this exemption for the following reason: I understand that I will be liable for payment of all state and local sales or use taxes which may become due for failure to comply with the provisions of the Tax Code and/or all applicable law. I understand that it is a criminal offense to give an exemption certificate to the seller for taxable items that I know, at the time of purchase, will be used in a manner other than that expressed in this certificate, and depending on the amount of tax evaded, the offense may range from a Class C misdemeanor to a felony of the second degree.

Date Purchaser Title sign here

> NOTE: This certificate cannot be issued for the purchase, lease, or rental of a motor vehicle. THIS CERTIFICATE DOES NOT REQUIRE A NUMBER TO BE VALID.

Sales and Use Tax "Exemption Numbers" or "Tax Exempt" Numbers do not exist.

This certificate should be furnished to the supplier. Do not send the completed certificate to the Comptroller of Public Accounts.



Please complete both pages of this Attachment B and send a copy of it, the signed Interpreter Services Agreement, and *if applicable* a copy of your tax exempt certificate to Language Line Services, Attn: Contract Administration Department, One Lower Ragsdale Drive, Bldg. 2, Monterey, CA 93940.

PARENT COMPANY State of Texas (1027)

		E/LOCATION FOR THIS y for example ABC Bank, Monte		ack County LE	EC
OPER	ATIONS CONTA	СТ			
Name:	Melvin Mayo		Title: Sheriff		
Teleph	one 940.567.216	51 Fax 94	0.567.2144		
E-Mail	mmayo@jackc	ountylec.com			
Addres	s: 1432 FM 334	4			
City Ja	cksboro	State/Province	тх	Zip/Postal	76458
BILLIN	G CONTACT		same as a	operations contac	st
Name	Earlene Rhoad	es Title Co	ounty Auditor		
Teleph	one 940.567.33	21 Fax 94	0.567.5978		
E-Mail	erhoades@jac	kcounty.org			
Addres	s 100 N. Main S	t., Ste. 202			
City	Jacksboro	State/Province	тх	Zip/Postal	Code 76458
TRAIN	ING CONTACT		🔲 same as b	illing contact	same as operations contact
Name			Title		
Teleph	one		Fax		
E-Mail					
Addres	S				
City		State/Province		Zip/Postal	Code
PUBLI	C RELATIONS (CONTACT	🔲 same as b	illing contact	☐ same as operations contact
🗋 Interi	nal PR Contact	PR Firm Company	Nam	е	Title
Teleph	one			Fax	
E-Mail					
Addres	3 S				
City		State/Province		Zip/Postal	Code

© 2009 Language Line Services 03 31 2009

The following information is requested to create a customer profile of your organization. Under your industry, please check all activities that best describe your operations requiring language interpretation. The profile information is very important and will be used to better serve your interpretation needs. All the information that you provide is kept strictly confidential.

FINANCIAL Bank Branch & Telephone Banking Online/Interactive Banking Collections Consumer Credit	INSURANCE Claims Handling Commercial Property/Auto Group Health Group Life Homeowner	PUBLIC UTILITIES Billing/Collections Customer Service Telemarketing Other:
 ☐ Auto Finance ☐ Credit Card ☐ Mortgage/Home Equity ☐ Personal Loans/Credit 	 Personal Auto Personal Health Personal Life Worker's Compensation 	TELECOMMUNICATIONS Billing (credit/collections, etc.) Card Service (phone, calling card, credit card)
 Fraud/Loss/Stolen Personal Investment (retirement, annuities) 	Customer Service Sales Underwriting	Customer Śervice (post-sales activities) Fraud (fraudulent or annoyance)
 Telesales Technical Support Trust/Asset (benefit/retirement plan) Other: 	Other: MANUFACTURING Consumer	investigation) Operator Service Repair Sales (sales support, activation)
GOVERNMENT	 ☐ Market Research ☐ Product Registration ☐ Purchase/Resale of Equipment ☐ Sales Call 	Technical Support Telemarketing Other:
 Disaster Relief Employment Health and Human Services (Medical) 	☐ Technical/Product Support ☐ Technician ☐ Telemarketing/Catalog ☐ Warranties/Service Calls	TRANSPORTATION/TRAVEL/HOSPITALITY Customer Service Operations Reservation
İmmigration Insurance Labor	Other: MEDICAL/HEALTH CARE	
 Military (Coast Guard, etc.) Postal Services Poison Control Public Safety 	Appointments Call Center Emergency Room General Patient Care	Consulting Entertainment Legal Private Law Firm
311 Non-Emergency 911 Emergency Police/EMS	☐ HMO ☐ Information Surveys ☐ Pharmacy	 Private Paralegal Services Non-profit Organization Real Estate
 ☐ Tax Services ☐ Transit (public transportation, vehicle services, etc.) ☐ Utilities (water, gas, electricity) ☐ Other Educations 	Professional Consultation Medical Claims/Billing Social Services Telemarketing	☐ Retail ☐ Other:
Other: Education 24-HOUR CALL BACK NUMBER:	Other:	
The number you provide will be called to	p reach your agent directly in the event you ke every attempt to provide excellent custor	accidentally hang up on your limited ner service on your behalf.
The number of employees who will be tr	ained to use the interpreter service (estima	ted):

Standard Industry Classification (SIC Code), if known:

Tax Exempt: Xes I No If yes, please include a copy of tax exempt letter or certificate with application.

If applicable please include a copy of your Purchase Order.

Your prompt return of this form and the signed Service Agreement (if applicable) will ensure a speedy activation of your account. Thank You.

If you have questions about this form:	E-mail: customerservice@languageline.com Call: 1 800 752-6096 Fax: 1 800 821-9040
Customer Name:	Language Line Services, Inc.
Approver Signature: Approver Name: Approver Title: Date:	Approver Signature: Approver Name: Approver Title: Date:

© 2009 Language Line Services 03 31 2009



Zip/Postal: 76458

Zip/Postal Code 76458

same as operations contact

Please complete both pages of this Attachment B and send a copy of it, the signed Interpreter Services Agreement, and if applicable a copy of your tax exempt certificate to Language Line Services, Attn: Contract Administration Department, One Lower Ragsdale Drive, Bldg. 2, Monterey, CA 93940.

PARENT COMPANY State of Texas (1027)

ORGANIZATION NAME/LOCATION FOR THIS ACCOUNT: Jack County Court (If different than parent company for example ABC Bank, Monterey Branch)

OPERATIONS CONTACT

Name: Mitchell Davenport Title: County Judge

Telephone 940.567.2241 Fax 940.567.5502

E-Mail: countyjudge@jackcounty.org

Address: 100 N. Main St.; Ste. 206

State/Province: TX

same as operations contact

BILLING CONTACT Title County Auditor

Name Earlene Rhoades

Telephone 940.567.3321

E-Mail: erhoades@jackcounty.org

Address 100 N. Main St., Ste. 202

City Jacksboro State/Province TX

TRAINING CONTACT

Name

Telephone

City: Jacksboro

E-Mail

Address

City

PUBLIC

🗌 Interna Telepho

E-Mail

Zip/Postal Code

same as billing contact

State/Province

RELATION	IS CONTACT	same as billing contact	same as operations contact
	PR Firm Company	Name	Title
ne		Fax	

Fax 940.567.5978

Title

Fax

Address State/Province City

Zip/Postal Code

1 Lower Ragsdale Drive, Bldg. 2 • Monterey, CA 93940 • www.LanguageLine.com © 2009 Language Line Services 03 31 2009

The following information is requested to create a customer profile of your organization. Under your industry, please check all activities that best describe your operations requiring language interpretation. The profile information is very important and will be used to better serve your interpretation needs. All the information that you provide is kept strictly confidential.

FINANCIAL	INSURANCE	PUBLIC UTILITIES
Bank	Claims Handling	Billing/Collections
Branch & Telephone Banking	Commercial Property/Auto	Customer Service
Online/Interactive Banking	Group Health	Telemarketing
	Group Life	Other:
Auto Finance	Personal Auto	TELECOMMUNICATIONS
	Personal Health	Billing (credit/collections, etc.)
Mortgage/Home Equity Personal Loans/Credit	Personal Life Worker's Compensation	Card Service (phone, calling card, credit card)
		Credit Card)
Personal Investment (retirement,		(post-sales activities)
annuities)		Fraud (fraudulent or annoyance
		investigation)
Technical Support		Operator Service
Trust/Asset (benefit/retirement plan)	MANUFACTURING	
Other:		Sales (sales support, activation)
	Market Research	Technical Support
GOVERNMENT	Product Registration	Telemarketing
	Purchase/Resale of Equipment	Other:
Court Court	Sales Call	
Disaster Relief	Technical/Product Support	TRANSPORTATION/TRAVEL/HOSPITALITY
	Technician	Customer Service
Health and Human Services		
(Medical)		
Immigration	Other:	Other:
	MEDICAL/HEALTH CARE	MISCELLANEOUS
Military (Coast Guard, etc.)	Appointments	
Postal Services	Call Center	Entertainment
Poison Control	Emergency Room	
Public Safety	General Patient Care	Private Law Firm
311 Non-Emergency		Private Paralegal Services
911 Emergency	Information Surveys	Non-profit Organization
Police/EMS	Pharmacy	Real Estate
Tax Services	Professional Consultation	🗌 Retail
Transit (public transportation,	Medical Claims/Billing	Other:
vehicle services, etc.)	Social Services	
Utilities (water, gas, electricity)	Telemarketing	
Other: Education	Other:	
24-HOUR CALL BACK NUMBER:		
	o reach your agent directly in the event you	
English-speaking customer. We will mal	ke every attempt to provide excellent custor	mer service on your behalf.

The number of employees who will be trained to use the interpreter service (estimated):

Standard Industry Classification (SIC Code), if known:

Tax Exempt: Xes Invo If yes, please include a copy of tax exempt letter or certificate with application.

If applicable please include a copy of your Purchase Order.

Your prompt return of this form and the signed Service Agreement (if applicable) will ensure a speedy activation of your account. Thank You.

If you have questions about this form:	E-mail: customerservice@languageline.com Call: 1 800 752-6096 Fax: 1 800 821-9040
Customer Name:	Language Line Services, Inc.
Approver Signature: Approver Name: Approver Title: Date:	Approver Signature:

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Zip/Postal: 76458

Zip/Postal Code 76458

☐ same as operations contact

Please complete both pages of this Attachment B and send a copy of it, the signed Interpreter Services Agreement, and *if applicable* a copy of your tax exempt certificate to Language Line Services, Attn: Contract Administration Department, One Lower Ragsdale Drive, Bldg. 2, Monterey, CA 93940.

PARENT COMPANY State of Texas (1027)

ORGANIZATION NAME/LOCATION FOR THIS ACCOUNT: Jack County District Court (If different than parent company for example ABC Bank, Monterey Branch)

OPERATIONS CONTACT

Name: Tracie Martin Title: District Clerk

Telephone 940.567.2141 Fax 940.567.2696

E-Mail: countyjudge@jackcounty.org

Address: 100 N. Main St.; Ste. 310

City: Jacksboro Sta

ro State/Province: TX

same as operations contact

Fax 940.567.5978

Title

Fax

Name Earlene Rhoades Title County Auditor

Telephone 940.567.3321

BILLING CONTACT

Name

E-Mail

City

City

Address

Telephone

E-Mail: erhoades@jackcounty.org

Address 100 N. Main St., Ste. 202

City Jacksboro State/Province TX

TRAINING CONTACT

State/Province

 $\hfill\square$ same as billing contact

State/Province

Zip/Postal Code

Zip/Postal Code

PUBLIC RELATION	IS CONTACT	same as billing contact	same as operations contact
Internal PR Contact	PR Firm Company	Name	Title
Telephone		Fax	
E-Mail			
Address			

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The following information is requested to create a customer profile of your organization. Under your industry, please check all activities that best describe your operations requiring language interpretation. The profile information is very important and will be used to better serve your interpretation needs. All the information that you provide is kept strictly confidential.

FINANCIAL Bank Branch & Telephone Banking Online/Interactive Banking Collections Consumer Credit	INSURANCE Claims Handling Claims Handling Group Health Group Life Homeowner	PUBLIC UTILITIES Billing/Collections Customer Service Telemarketing Other:		
 Auto Finance Credit Card Mortgage/Home Equity Personal Loans/Credit Fraud/Loss/Stolen Personal Investment (retirement, 	 Personal Auto Personal Health Personal Life Worker's Compensation Customer Service Sales 	TELECOMMUNICATIONS Billing (credit/collections, etc.) Card Service (phone, calling card, credit card) Customer Service (post-sales activities)		
annuities) Telesales Technical Support Trust/Asset (benefit/retirement plan) Other:	Consumer	 Fraud (fraudulent or annoyance investigation) Operator Service Repair 		
GOVERNMENT Corrections Court Disaster Relief	Consumer Market Research Product Registration Purchase/Resale of Equipment Sales Call Technical/Product Support	Sales (sales support, activation) Cartering Other: TRANSPORTATION/TRAVEL/HOSPITALITY		
Employment Health and Human Services (Medical) Immigration Insurance	☐ Technician ☐ Telemarketing/Catalog ☐ Warranties/Service Calls ☐ Other:	Customer Service Operations Reservation Other:		
 ☐ Labor ☐ Military (Coast Guard, etc.) ☐ Postal Services ☐ Poison Control ☐ Public Safety ☐ 311 Non-Emergency ☐ 911 Emergency ☐ Police/EMS 	MEDICAL/HEALTH CARE Appointments Call Center Emergency Room General Patient Care HMO Information Surveys Pharmacy	MISCELLANEOUS Consulting Legal Private Law Firm Private Paralegal Services Non-profit Organization Real Estate		
 Transit (public transportation, vehicle services, etc.) Utilities (water, gas, electricity) Other: Education 	 Professional Consultation Medical Claims/Billing Social Services Telemarketing Other: 	☐ Retail ☐ Other:		
	: 940.567.2161 o reach your agent directly in the event you ke every attempt to provide excellent custo			
The number of employees who will be t	rained to use the interpreter service (estimation)	ated):		
Standard Industry Classification (SIC C	ode), if known:			
Tax Exempt: 🛛 Yes 🗌 No	If yes, please include a copy of tax exe	mpt letter or certificate with application.		
If applicable please include a copy of your Purchase Order.				
Your prompt return of this form and the signed Service Agreement (if applicable) will ensure a speedy activation of your account. Thank You.				
If you have questions about this form:	E-mail: customersenvice@languag			

If you have questions about this form:	E-mail: customerservice@languageline.com Call: 1 800 752-6096 Fax: 1 800 821-9040
Customer Name:	Language Line Services, Inc.
Approver Signature: Approver Name: Approver Title: Date:	Approver Signature: Approver Name: Approver Title: Date:

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Language Line Services



CUSTOMER NAME: (Parent Company): <u>State of Texas DIR (DIR-SDD-1618)</u> CUSTOMER NUMBER 1027

CLIENT NAME: County of Jack

Enterprise Contract: Yes 🛛

INITIAL TERM: <u>1 yr</u>

ENROLLMENT FEE:

One time set up fee for each client identification number, which includes a detailed monthly electronic statement Each subsequent client identification number with corresponding statement Custom 800 line Custom Greetings	(Waived) \$125 (Waived) \$150
DNTHLY FEE:	

٠	Monthly minimum applied against usage per client identification number	aived) \$100
•	Custom 800 line maintenance	aived) \$100
•	Custom greeting maintenance	Vaived) \$10

PER MINUTE USAGE CHARGES/RATES:

Price per minute for Language Line Services is based on the language requested and time of day.

TIERS	LANGUAGES	PEAK*	NON-PEAK**
Tier 1	Spanish	\$.68	\$.68
Tier 2	Chinese (Mandarin and Cantonese), French Japanese, Polish, Russian, Vietnamese	\$.74	\$.74
Tier 3	Armenian, Cambodian, German, Haitian Creole, Italian, Korean, Portuguese	\$.74	\$.74
Tier 4	Farsi, Tagalog, Thai, Urdu and all other languages.	\$.74	\$.74
Medical an	d Court Certified .all languages	\$1.24	\$1.24

* Peak = 8 a.m. - 5 p.m. Monday - Friday

Non-Peak = 5 p.m. - 8 a.m. Monday - Friday, weekends, and holidays (New Year's Day, Presidents Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas).
There is no charge for standard toll-free access to Language Line Services.

· Per minute rates do not include international calls.

VOLUME SURGE: Language Line Services reserves the right to assess 15% surcharge for months in which defined surges in volume occur unless the customer has notified Language Line Services two weeks in advance of the anticipated increase. A volume surge is defined as a 10% increase in minutes of use from the previous day and the amount of increase is over 5,000 minutes per day.

Client's Initials:

Language Line

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BIL ■	LING FEE: Paper Bill Electronic Bill	
•	Hierarchical Bill / Month Electronic Payment	(Waived) \$15
REF •	PORTING/INVOICING FEE: Historical Invoices up to 90 days Historical Invoices over 90 days	
CU: • •	STOM REPORT FEE: Monthly Fee to receive custom report Creation Fee per hour	
TRA	AINING/AWARENESS ASSISTANCE AND MATERIALS (prices subject to change): Training / Awareness assistance (telephone/per session) Training / Awareness assistance (on site per day/per person) Quick Reference Guides and Wallet Cards (0-50) Quick Reference Guides and Wallet Cards (each additional set of 50) Language ID Cards (each set of 50) Desk Top Displays (each) Posters (each) In language marketing tools and "hold please" training kits Customized Reference and Support Materials Development (per hour)	(Waived) \$400 FREE (Waived) \$30 (Waived) \$30 (Waived) \$6.25 (Waived) \$6.25 (Waived) \$25
	ERPRETATION APPOINTMENT FEE (for languages other than the top nine scheduled languag blied per dial out	
	ERPRETER APPOINTMENT CANCELLATION FEE: plicable if cancelled within 24 hours of the appointment time.): Spanish All other languages	· · · ·
	C SURCHARGE AND FEES: Fees to third party telecommunications service providers that LLS se third parties: surcharges, fees, taxes, payments to the Universal Service Administrative Comp	
FIN	ANCE CHARGE: Applied to any past due balances. Interest will accrue from the date on which	payment is due at

FINANCE CHARGE: Applied to any past due balances. Interest will accrue from the date on which payment is due at a rate equal to the lesser of 1.5% per month or the maximum rate permitted by applicable law.

Fee applied for each dial out request in the North American Dial Plan (NADP)(waived) \$6.00

PLEASE NOTE: This document is the sole document that reflects pricing for your account. This document must be signed by an authorized representative from your company. Pricing is only final upon a signature by an authorized officer of Language Line Services. Pricing changes will be made on next full monthly billing cycle.

	Language Line Services, Inc.
Customer Name: County of Jack	Prepared by: Tom Costello Tel No: 877-735-9770
Accepted by (signature):	Accepted by (signature):
Name (type or print): Mitchell G. Davenport	Name: .
Title (type or print): County Judge	Title:
Date: January 14, 2013	Date:

 $\ensuremath{\mathbb{C}}$ 2008 Language Line Services 09 01 2010 V1 + Page 2 of 2



Texas Sales and Use Tax Exemption Certification *This certificate does not require a number to be valid.*

Name of purchaser, firm or agency	
County of Jack	
Address (Street & number, P.O. Box or Route number)	Phone (Area code and number)
100 N. Main St., Ste. 202	940.567.3321
City, State, ZIP code	

Jacksboro, TX 76458

I, the purchaser named above, claim an exempt items described below or on the attached order		taxes (for the purchase of taxable
Seller:		
Street address:	City, State, ZIP co	de:
Description of items to be purchased or on the attack	ned order or invoice:	
Purchaser claims this exemption for the following rea	ison:	
I understand that I will be liable for payment of all sta the provisions of the Tax Code and/or all applicable		nay become due for failure to comply with
l understand that it is a criminal offense to give an exer will be used in a manner other than that expressed in th from a Class C misdemeanor to a felony of the seco	his certificate, and depending on the am	
sign	Title	Date

NOTE: This certificate cannot be issued for the purchase, lease, or rental of a motor vehicle. THIS CERTIFICATE DOES NOT REQUIRE A NUMBER TO BE VALID.

Sales and Use Tax "Exemption Numbers" or "Tax Exempt" Numbers do not exist.

This certificate should be furnished to the supplier. Do not send the completed certificate to the Comptroller of Public Accounts.

CUSTOMER NAME: (Parent Company): <u>State of Texas DIR (DIR-SDD-1618)</u> CUSTOMER NUMBER 1027

CLIENT NAME: County of Jack

INITIAL TERM: 1 vr

Enterprise Contract: Yes 🛛

ENROLLMENT FEE:

•	One time set up fee for each client identification number, which includes a detailed monthly electronic statement	(Waived) \$275
	Each subsequent client identification number with corresponding statement	(Waived) \$126
•	Custom 800 line	
•	Custom Greetings	
МС	NTHLY FEE: Monthly minimum applied against usage per client identification number	
	Custom 800 line maintenance	(Maived) \$1

æ.....(Waived) Custom greeting maintenance(Waived) \$10

PER MINUTE USAGE CHARGES/RATES:

Price per minute for Language Line Services is based on the language requested and time of day.

TIERS	LANGUAGES	PEAK*	NON-PEAK**
Tier 1	Spanish	\$.68	\$.68
Tier 2	Chinese (Mandarin and Cantonese), French Japanese, Polish, Russian, Vietnamese	\$.74	\$.74
Tier 3	Armenian, Cambodian, German, Haitian Creole, Italian, Korean, Portuguese	\$.74	\$.74
Tier 4	Farsi, Tagalog, Thai, Urdu and all other languages.	\$.74	\$.74
Medical a	nd Court Certified .all languages	\$1.24	\$1.24

* Peak = 8 a.m. - 5 p.m. Monday – Friday ** Non-Peak = 5 p.m. - 8 a.m. Monday - Friday, weekends, and holidays (New Year's Day, Presidents Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas).

There is no charge for standard toll-free access to Language Line Services.

· Per minute rates do not include international calls.

VOLUME SURGE: Language Line Services reserves the right to assess 15% surcharge for months in which defined surges in volume occur unless the customer has notified Language Line Services two weeks in advance of the anticipated increase. A volume surge is defined as a 10% increase in minutes of use from the previous day and the amount of increase is over 5,000 minutes per day.

Language Line

 $\ensuremath{\mathbb{C}}$ 2008 Language Line Services 09 01 2010 V1 \bullet Page 1 of 2



Please complete both pages of this Attachment B and send a copy of it, the signed Interpreter Services Agreement, and *if applicable* a copy of your tax exempt certificate to Language Line Services, Attn: Contract Administration Department, One Lower Ragsdale Drive, Bldg. 2, Monterey, CA 93940.

PARENT COMPANY State of Texas (1027)

ORGANIZATION NAME/LOCATION FOR THIS ACCOUNT: Jack County District Court (If different than parent company for example ABC Bank, Monterey Branch)

OPERATIONS CONTACT

Name: Tracie Martin Title: District Clerk

Telephone 940.567.2141 Fax 940.567.2696

E-Mail: countyjudge@jackcounty.org

Addres	ss: 100 N. Main) St.; Ste. 310			
City: Jacksboro State/Provinc			e: TX	Zip/Postal:	76458
BILLIN	IG CONTACT		same as o	perations contact	L
Name	Earlene Rhoa	ades Title C	County Auditor		
Telephone 940.567.3321 Fax 940			40.567.5978		
E-Mail	: erhoades@ja	ackcounty.org			
Addres	ss 100 N. Main	St., Ste. 202			
City	Jacksboro	State/Province	e TX	Zip/Postal	Code 76458
TRAIN	IING CONTAC	Т	🗌 same as bil	ling contact	x same as operations contact
Name			Title		
Teleph	ione		Fax		
E-Mail					
Addres	SS				
City		State/Province	9	Zip/Postal	Code
PUBLI	IC RELATIONS	CONTACT	Same as bi	lling contact	x same as operations contact
🗋 Inter	nal PR Contact	PR Firm Company	Name)	Title
Telept	none			Fax	
E-Mail					
Addre	SS				

State/Province

City

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Zip/Postal Code

The following information is requested to create a customer profile of your organization. Under your industry, please check all activities that best describe your operations requiring language interpretation. The profile information is very important and will be used to better serve your interpretation needs. All the information that you provide is kept strictly confidential.

FINANCIAL	INSURANCE	PUBLIC UTILITIES
🔲 Bank	Claims Handling	Billing/Collections
🗋 Branch & Telephone Banking	Commercial Property/Auto	Customer Service
Online/Interactive Banking	Group Health	Telemarketing
Collections	Group Life	Other:
Consumer Credit	Homeowner	
Auto Finance	Personal Auto	TELECOMMUNICATIONS
Credit Card	Personal Health	Billing (credit/collections, etc.)
Mortgage/Home Equity	Personal Life	Card Service (phone, calling card,
Personal Loans/Credit	Worker's Compensation	credit card)
Fraud/Loss/Stolen	Customer Service	Customer Service
Personal Investment (retirement,	Sales	(post-sales activities)
annuities)	Underwriting	Fraud (fraudulent or annoyance
Telesales	Other:	investigation)
Technical Support		Operator Service
Trust/Asset (benefit/retirement plan)	MANUFACTURING	□ Repair
Other:		Sales (sales support, activation)
—	Market Research	Technical Support
GOVERNMENT	Product Registration	
Corrections	Purchase/Resale of Equipment	Other:
X Court	Sales Call	
Disaster Relief	Technical/Product Support	TRANSPORTATION/TRAVEL/HOSPITALITY
Employment	Technician	Customer Service
Health and Human Services	Telemarketing/Catalog	Operations
(Medical)	Warranties/Service Calls	Reservation
Immigration	Other:	Other
Insurance		
Labor	MEDICAL/HEALTH CARE	MISCELLANEOUS
Military (Coast Guard, etc.)	Appointments	
Postal Services	Call Center	
Poison Control	Emergency Room	
Public Safety	General Patient Care	Private Law Firm
311 Non-Emergency		Private Paralegal Services
911 Emergency	Information Surveys	□ Non-profit Organization
Police/EMS	Pharmacy	Real Estate
Tax Services	Professional Consultation	Retail
Transit (public transportation,	Medical Claims/Billing	Other:
vehicle services, etc.)	Social Services	
Utilities (water, gas, electricity)	Telemarketing	
Other: Education	Other:	
		
24-HOUR CALL BACK NUMBER	940 567 2161	
		accidentally hang up on your limited
	o reach your agent directly in the event you	
English-speaking customer, we will ma	ke every attempt to provide excellent custo	mer service on your benait.

The number of employees who will be trained to use the interpreter service (estimated):

Standard Industry Classification (SIC Code), if known:

Tax Exempt:

If yes, please include a copy of tax exempt letter or certificate with application. 🛛 Yes 🗌 No

If applicable please include a copy of your Purchase Order.

Your prompt return of this form and the signed Service Agreement (if applicable) will ensure a speedy activation of your account. Thank You.

If you have questions about this form:	E-mail: customerservice@languageline.com Call: 1 800 752-6096
	Fax: 1 800 821-9040
Customer Name: Out of Juck	Language Line Services, Inc.
Approver Signature: <u><u>Hour</u> <u>Approver</u> Signature: <u>Mitchell</u> <u>C.</u> <u>Deven</u> Approver Title: <u>Course</u> <u>Tuge</u> <u>C</u></u>	Approver Signature: Approver Name: Approver Title:
Date: 1-14-13	Date:
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© 2009 Language Line Services 03 31 2009



Please complete both pages of this Attachment B and send a copy of it, the signed Interpreter Services Agreement, and *if applicable* a copy of your tax exempt certificate to Language Line Services, Attn: Contract Administration Department, One Lower Ragsdale Drive, Bldg. 2, Monterey, CA 93940.

PARENT COMPANY State of Texas (1027)

ORGANIZATION NAME/LOCATION FOR THIS ACCOUNT: Jack County LEC (If different than parent company for example ABC Bank, Monterey Branch)

OPERATIONS CONTACT

Name: Melvin Mayo

Title: Sheriff

Telephone 940.567.2161 Fax 940.567.2144 E-Mail: mmayo@jackcountylec.com

Addres	ss: 1432 FM 334	4			
City Ja	acksboro	State/Province	ТХ	Zip/Postal	76458
BILLIN	IG CONTACT		same as	operations contac	t
Name	Earlene Rhoad	les Title Co	Title County Auditor		
Teleph	none 940.567.33	21 Fax 94	Fax 940.567.5978		
E-Mail	: erhoades@jac	kcounty.org			
Addres	ss 100 N. Main S	ot., Ste. 202			2000 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100
City	Jacksboro	State/Province	тх	Zip/Postal	Code 76458
TRAIN	IING CONTACT		☐ same as t	billing contact	🗙 same as operations contact
Name			Title		
Teleph	none		Fax		
E-Mail					
Addre	SS				
City		State/Province		Zip/Postal	Code
PUBL	IC RELATIONS	CONTACT	🗌 same as t	oilling contact	Same as operations contact
🗌 Inter	nal PR Contact] PR Firm Company	Nam	le	Title
Telepł	none			Fax	1991 II 1993 II 1993 II 1993 II 1994 II 1994 II 1994
E-Mai					
Addre	SS				
City		State/Province		Zip/Postal	Code

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The following information is requested to create a customer profile of your organization. Under your industry, please check all activities that best describe your operations requiring language interpretation. The profile information is very important and will be used to better serve your interpretation needs. All the information that you provide is kept strictly confidential.

FINANCIAL	INSURANCE	PUBLIC UTILITIES	
🔲 Bank	Claims Handling	Billing/Collections	
Branch & Telephone Banking	Commercial Property/Auto	Customer Service	
Online/Interactive Banking	Group Health		
	Group Life	☐ Other:	
Consumer Credit			
Auto Finance	Personal Auto	TELECOMMUNICATIONS	
Credit Card	Personal Health	Billing (credit/collections, etc.)	
Mortgage/Home Equity		Card Service (phone, calling card,	
Personal Loans/Credit	Worker's Compensation	credit card)	
Fraud/Loss/Stolen			
Personal Investment (retirement,		(post-sales activities)	
annuities)		Fraud (fraudulent or annoyance	
	Other:	investigation)	
Technical Support		Operator Service	
Trust/Asset (benefit/retirement plan)	MANUFACTURING		
		Sales (sales support, activation)	
	Market Research	Technical Support	
GOVERNMENT	Product Registration		
X Corrections	Purchase/Resale of Equipment	Other:	
Court			
Disaster Relief	Technical/Product Support	TRANSPORTATION/TRAVEL/HOSPITALITY	
Employment			
Health and Human Services	Telemarketing/Catalog	Operations	
(Medical)	Warranties/Service Calls		
	Other:	Other:	
	MEDICAL/HEALTH CARE	MISCELLANEOUS	
Military (Coast Guard, etc.)			
Postal Services			
Public Safety	General Patient Care	Private Law Firm	
☐ 311 Non-Emergency		Private Paralegal Services	
☐ 911 Emergency	Information Surveys	Non-profit Organization	
	Pharmacy	Real Estate	
	Professional Consultation		
Transit (public transportation,	Medical Claims/Billing		
vehicle services, etc.)			
Utilities (water, gas, electricity)			
Other: Education			
24-HOUR CALL BACK NUMBER			
The number you provide will be called to	o reach your agent directly in the event you	accidentally hang up on your limited	

The number you provide will be called to reach your agent directly in the event you accidentally hang up on your limite English-speaking customer. We will make every attempt to provide excellent customer service on your behalf.

The number of employees who will be trained to use the interpreter service (estimated):

Standard Industry Classification (SIC Code), if known:

Tax Exempt:

Yes I No If yes, please include a copy of tax exempt letter or certificate with application.

If applicable please include a copy of your Purchase Order.

Your prompt return of this form and the signed Service Agreement (if applicable) will ensure a speedy activation of your account. Thank You.

If you have questions about this form:	E-mail: customerservice@languageline.com Call: 1 800 752-6096 Fax: 1 800 821-9040
Customer Name: Ouny of Jock Approver Signature: Approver Name: Mitchell G. Doven Approver Title: County Judge Date: 1-14-13	Language Line Services, Inc. Approver Signature: Approver Name: Approver Title: Date:

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Please complete both pages of this Attachment B and send a copy of it, the signed Interpreter Services Agreement, and *if applicable* a copy of your tax exempt certificate to Language Line Services, Attn: Contract Administration Department, One Lower Ragsdale Drive, Bldg. 2, Monterey, CA 93940.

PARENT COMPANY State of Texas (1027)

ORGANIZATION NAME/LOCATION FOR THIS ACCOUNT: Jack County County Court (If different than parent company for example ABC Bank, Monterey Branch)

OPERATIONS CONTACT

Name: Mitchell Davenport Title: County Judge

Telephone 940.567.2241 Fax 940.567.5502

E-Mail: countyjudge@jackcounty.org

Address: 100 N. Main St.; Ste. 206

Addres	s: 100 N. Main St.; St	e. 206			
City: Jacksboro State/Pr		State/Province:	ТХ	Zip/Postal:	76458
BILLING CONTACT			🗌 same a	s operations contac	t
Name	Earlene Rhoades	Title County Auditor			
Teleph	one 940.567.3321	Fax 940.567.5978			
E-Mail	: erhoades@jackcoun	ty.org			
Addres	ss 100 N. Main St., Ste	. 202			
City	Jacksboro	State/Province	тх	Zip/Postal	Code 76458
TRAIN	ING CONTACT		🗌 same as	billing contact	same as operations contact
Name			Title		
Teleph	ione		Fax		
E-Mail					
Addres	SS				
City		State/Province		Zip/Postal	Code
PUBLI	C RELATIONS CONT	ACT	🗌 same a	s billing contact	same as operations contact
🗌 Inter	nal PR Contact 🛛 PR Fir	m Company	Na	me	Title
Teleph	none			Fax	
E-Mail					

Zip/Postal Code

© 2009 Language Line Services 03 31 2009

Address

The following information is requested to create a customer profile of your organization. Under your industry, please check all activities that best describe your operations requiring language interpretation. The profile information is very important and will be used to better serve your interpretation needs. All the information that you provide is kept strictly confidential.

FINANCIAL	INSURANCE	PUBLIC UTILITIES
🗋 Bank	Claims Handling	Billing/Collections
🗋 Branch & Telephone Banking	Commercial Property/Auto	Customer Service
Online/Interactive Banking	Group Health	Telemarketing
	Group Life	Other:
Consumer Credit	Homeowner	
Auto Finance	Personal Auto	TELECOMMUNICATIONS
Credit Card	Personal Health	Billing (credit/collections, etc.)
Mortgage/Home Equity	Personal Life	Card Service (phone, calling card,
Personal Loans/Credit	Worker's Compensation	credit card)
Fraud/Loss/Stolen	Customer Service	
Personal Investment (retirement,	\square Sales	(post-sales activities)
annuities)		Fraud (fraudulent or annoyance
Telesales	Other:	investigation)
Technical Support		Operator Service
Trust/Asset (benefit/retirement plan)	MANUFACTURING	
Other:		Sales (sales support, activation)
	Market Research	Technical Support
GOVERNMENT	Product Registration	☐ Telemarketing
	Purchase/Resale of Equipment	Other:
	Sales Call	
Court	Technical/Product Support	TRANSPORTATION/TRAVEL/HOSPITALITY
Employment		
Health and Human Services	Telemarketing/Catalog	Operations
(Medical)		
		☐ Reservation ☐ Other:
		MICOELLANGOUR
Military (Coast Guard, etc.)		
	Call Center	Entertainment
Poison Control	Emergency Room	
	General Patient Care	Private Law Firm
311 Non-Emergency		Private Paralegal Services
	Information Surveys	Non-profit Organization
	Pharmacy	
	Professional Consultation	
Transit (public transportation,	Medical Claims/Billing	Other:
vehicle services, etc.)	Social Services	
Utilities (water, gas, electricity)	Telemarketing	
Other: Education	Other:	
24-HOUR CALL BACK NUMBER		
	o reach your agent directly in the event you	
English-speaking customer. We will mal	ke every attempt to provide excellent custor	mer service on your behalf.

The number of employees who will be trained to use the interpreter service (estimated):

Standard Industry Classification (SIC Code), if known:

Tax Exempt:

Yes No If yes, please include a copy of tax exempt letter or certificate with application.

If applicable please include a copy of your Purchase Order.

Your prompt return of this form and the signed Service Agreement (if applicable) will ensure a speedy activation of your account. Thank You.

	E-mail: customerservice@languageline.com Call: 1 800 752-6096 Fax: 1 800 821-9040
Customer Name: (Our ly of Jack	Language Line Services, Inc.
Approver Signature: <u>Mitcuell</u> G. Deve	Approver Signature:
Approver Name: Mitchell G. Dever	Approver Name:
Approver Title: County Juno	Approver Title:
Date: 1-14-13	Date:

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